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USE OF INFORMATION SOURCES AND SERVICES BY LIBRARY USERS: A CASE STUDY FROM DHANVANTRI LIBRARY, UNIVERSITY OF JAMMU, JAMMU, J&K, INDIA

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Abstract—Information whether it is abstract or concrete, is the product of human brain in action. It may be a sensible statement, opinion fact, concept or idea, or association of statements, opinions and ideas. Libraries have been the good generator, producer and disseminator of information. The present study is an attempt to study the information sources and services used by library users of Dhanvantri Library, University of Jammu, Jammu. The present study was carried out through survey method using questionnaire as a tool for the study. The result of study indicated that most of the library users visit library at the time of need representing 34.9% followed by 25.4% who visit library daily. Only 2.5% of users visit library rarely in JU. Library users mostly visited library for studying course material (57.8%) followed by newspaper and magazine reading (42.9%). The users were satisfied with the services provided by the Dhanvantri library of University of Jammu.

Keywords: Information, Dhanvantri Library, library users, information sources, University of Jammu.